

TRACKING ENSURES ALL ITEMS ARE IN PLACE PRIOR TO SURGERY

IGEA BRAIN AND SPINE



Integrates with



Neurology



Union, NJ



9 Surgeons



17 Facilities



Greenway

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Greenway



The reporting features in Surgimate Practice™ enable me to easily track surgical volume, including surgery numbers by code, facilities performed at, inpatient vs outpatient and more. We monitor this closely to ensure we are hitting our KPIs and to gain insights on any business trends.

I highly recommend Surgimate!



Kimberly Chetrancolo
Practice Manager



If your surgical practice wants to grow and be more efficient, Surgimate Practice™ is a must-have. **I cannot imagine our surgical team without Surgimate!**



Vanessa Gonzalez
Surgical Scheduling Manager

MANAGERS USE REPORTS TO IDENTIFY TRENDS AND MANAGE SURGICAL VOLUME

CHALLENGES

IGEA Brain and Spine had a completely manual surgery scheduling process. All surgical paperwork was completed by hand, tracking was done using paper files, and staff manually typed surgery details into Microsoft Outlook so surgeons were able to view their schedules. Due to a lack of transparency and different workflows, clearances and authorizations were often missing before surgery, causing cancellations.

SOLUTION

In 2017, IGEA implemented Surgimate Practice™ and automated every step of their scheduling & coordination workflow. Using Surgimate Practice™, staff use surgeon preference templates to load surgery details in seconds and then print all customized paperwork with a few clicks. Surgery details automatically sync with Microsoft Outlook, enabling surgeons to access their schedules and see updates and cancellations in real-time.

Scheduling time for each surgical case has drastically reduced, allowing staff to dedicate more time to follow up on authorizations and clearances. Staff also use the checklist closely to ensure these items (and others) are all in place before surgery.

Staff at IGEA track cancellations and keep them in a designated searchable status for follow up and rescheduling. They also track other items about surgeries not yet scheduled, such as the patient seeking a second opinion, and flag these patients with a follow up status in order to reach out within a specific time frame.

Using Surgimate Practice™, IGEA has streamlined all processes around scheduling & coordinating surgeries, enabling the practice to add new surgeons seamlessly and grow surgical volume.

SUCCESS

- ✓ Reduced time to schedule each surgery by 50%
- ✓ Reduced cancellations by 25% with more rigorous tracking
- ✓ Eliminated all handwritten paperwork
- ✓ Empowered staff to quickly identify the status of any surgery
- ✓ Improved patient follow-up and rescheduling
- ✓ Established transparency across the practice